

## Pet Resource Guide

As concerns over COVID-19 and its impact on members of our communities continue to grow, it's important to keep the pets in our communities in mind as well. The following list has been compiled to help connect people with resources for their pets, should they struggle to care for their pet(s) due to illness or income loss; by sharing these resources in your communities, you will help both people and pets stay safe! Remember, this is an evolving issue and updated information is being released regularly. A full list of resources can be found at <http://bestfriends.org/covid19>.

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### **My pet is sick but I'm not able to leave my house. How can I get help?**

In response to COVID-19 and the need for accessible pet medical care, Best Friends is offering free veterinary consultations for 30 days to people unable to leave their homes through our Best Friends Vet Access app when you use the code BFHELPS. For more information on this app and how it works, visit <https://resources.bestfriends.org/article/covid-19-faqs-i-need-help#petsick>

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### **What should I do to prepare for my pet's care, just in case I do get sick?**

Here are some key actions you can take to prepare a contingency plan for your pet(s):

- Visit [bestfriends.org/petprep](https://resources.bestfriends.org/petprep) and follow the steps to make an emergency pet plan.
- Make sure your pets all have proper identification. Ensure microchip information is up to date in case you and your pet are separated. Found Animals offers a free registry for existing microchips at: <https://www.foundanimals.org/microchip-registry/>
- Keep a crate, food and extra supplies on hand with detailed pet care notes including feeding/walking routines, and important notes about your pet's behavior.
- Document all medications with dosages and administering instructions.
- Put "Animals Inside" signs in your doors/windows to alert first responders that you have pet(s).

For more information on how to prepare a COVID-19 Pet Preparedness Plan visit:

<https://resources.bestfriends.org/article/your-covid-19-pet-preparedness-plan>

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### **I'm struggling to feed/care for my pet. What can I do?**

We have list of national and regional support options for pet guardians who are struggling financially, as well as senior citizens, people with disabilities, and people who are seriously ill: <https://resources.bestfriends.org/article/financial-aid-pets>

For more information on pet food support in your area, visit:

<https://resources.bestfriends.org/article/covid-19-faqs-i-need-help#job>

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### **I need help with my pet but cannot find the resource I need.**

Contact us at [covid@bestfriends.org](mailto:covid@bestfriends.org) and we will do our best to connect you to local resources that may help with your situation!

# Hello neighbor! Are you quarantined or self-isolating due to COVID-19? I can help.



**My name is** \_\_\_\_\_.

I'm a member of the 2025 Action Team; I love my community and want to support the pets and people in it. If you need help for yourself or your pet(s),

**contact me at** \_\_\_\_\_.

I can help with the following:

- |                                    |                                          |                                           |                             |
|------------------------------------|------------------------------------------|-------------------------------------------|-----------------------------|
| <input type="radio"/> Pet food     | <input type="radio"/> Dog walking        | <input type="radio"/> Grocery/meal pickup | <input type="radio"/> _____ |
| <input type="radio"/> Pet supplies | <input type="radio"/> Pet transportation | <input type="radio"/> Senior assistance   | <input type="radio"/> _____ |

*Coronavirus is contagious. As such, I will maintain social distancing (6ft.) and wash my hands regularly with soap and water. Any supplies requested will be left at your door. This service was inspired by the #ViralKindness movement, in an effort to provide support for pet owners during this time of crisis. Please reach out if you can use my help! For more information, visit [bestfriends.org/covid19](https://bestfriends.org/covid19).*



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# ¡Hola vecino(a)! ¿Está usted en cuarentena o aislado debido al COVID-19? ¡Yo puedo ayudar!



**Mi nombre es** \_\_\_\_\_.

Soy miembro del 2025 Action Team de Best Friends Animal Society. Amo a mi comunidad y quiero apoyar a las personas y mascotas que viven en ella. Si usted o su mascota(s) necesitan ayuda,

**contácteme al** \_\_\_\_\_.

Puedo ayudar con lo siguiente:

- |                                               |                                              |                                                     |                             |
|-----------------------------------------------|----------------------------------------------|-----------------------------------------------------|-----------------------------|
| <input type="radio"/> Alimentos para mascotas | <input type="radio"/> Paseando a tu perro(s) | <input type="radio"/> Recogiendo víveres            | <input type="radio"/> _____ |
| <input type="radio"/> Suministros de mascotas | <input type="radio"/> Transporte de mascotas | <input type="radio"/> Asistencia a personas mayores | <input type="radio"/> _____ |

*El coronavirus es contagioso. Por ende, mantendré distanciamiento social (6 pies) y lavaré mis manos regularmente con agua y jabón. Cualquier suministro que necesite, lo colocaré en su puerta. Este servicio fue inspirado por el movimiento #ViralKindness y es un esfuerzo para proveer apoyo a los dueños de mascotas en tiempo de crisis. ¡Por favor contácteme si puedo ser de ayuda! Para más información, visite [bestfriends.org/covid19](https://bestfriends.org/covid19).*



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## COVID-19 Pet Preparedness Plan

The following are simple but important steps you can take to ensure your pet's health and safety in the case of a personal emergency (e.g., you are hospitalized for COVID-19).

### Developing your plan:

First and foremost, you'll want to identify an emergency contact or two. Ideally, these will be people who are local — neighbors if possible — that can be activated quickly to help provide access to your home and pet(s). If you have a trusted relative who is not local but can make decisions on your behalf, ensure that they are connected with someone local who will be able to help with any immediate needs (e.g., picking up a key to your home or dropping off pet food).

You want to make it as easy as possible for someone else to care for your pet(s) if it becomes necessary; complete this checklist to prepare:

- Identify a trusted friend or neighbor to care for your pet(s) if members of your household become ill or are hospitalized, compile their contact info and keep it accessible
- Prepare a two-week supply of pet food, medications, and pet care supplies (e.g., cat litter, carrier, enrichment toys, etc.) — have as much of this packed and ready as possible
- Include copies of your pet's vaccination records, medication schedule, and veterinarian contact information
- Include detailed care instructions, e.g., your pet's diet, walking routines and any important behavioral notes
- Ensure your pet's collar tag and microchip information is up to date. To register an existing microchip for free visit [24PetWatch.com](https://24PetWatch.com) or the Found Animals registry [<https://www.foundanimals.org/microchip-registry/>]. For registered chips, address info or personal details can be updated at [MyPetHealth.com](https://MyPetHealth.com).
- Print and fill out "[Animals Inside](#)" cards to put on your doors/windows to alert first responders that you have pet(s) in your home needing assistance in case of emergency.
- Give the [Emergency Pet Authorization form](#) to your emergency contact in case you need the support of a local agency (e.g. animal care and control). This form authorizes them to access your home and take temporary custody of your animals if circumstances come up that make

Now, use the information collected in the steps above to fill out the template below for all your pets. Give this information to your emergency contact(s) and/or have it easily accessible in your home. All members of your family/household should know where to locate this form. If possible, we recommend having a two week supply of food and medications.

# COVID-19 Pet Preparedness Plan

Owner Details	Important Phone Numbers
*  *	Veterinarian:  Emergency Veterinarian:  Local emergency contact(s):  Relative(s) who can help:
Location of pet supplies [include any backup supplies as applicable]	

Pet Details	
Name: _____ Responds to: _____ Species: _____ Breed: _____ Sex (altered/intact): _____ Date of birth [or approximate age]: _____ Color [markings/unique features]: _____ Identification info [collar, microchip etc]: _____	Diet and feeding details:  Medication (Y/N)- dosage/instructions:  Special instructions/personality info:

[Photo Here]